

Bruce Munro: Tropical Light Volunteers FAQs

How can I volunteer?

The Tropical Light 200 Club is looking for volunteers to help out as exhibition hosts, artwork minders and visitor engagement promoters.

Visit www.tropicallight.com.au to read more and <https://nt-major-events.rosterfy.co/register> to register.

What dates do you need volunteers?

Friday, 1 November 2019 – Thursday, 30 April 2020

What are the shift times?

6:30pm – 10:30pm

How many shifts do I need to do?

If you would like to be part of the Tropical Light 200 Club, 1 x 4 hour shift a week is required, for 6 months (which is 26 shifts). You may buddy up with someone, your family, a group of friends, a sports club etc. and join together to collectively make up the minimum shift requirement and still qualify.

Otherwise, whether it's two, six or 26 shifts that you're able to commit to, we'd love to have you on board as part of our team of volunteers.

What are the requirements to be a volunteer?

Volunteers must be aged 18 or over, hard-working, flexible and able to follow instruction.

An interest in art is desirable but not essential.

What tasks will I be expected to do?

Artwork Minders

- Greet people at the site
- Remind people to not touch the artwork
- Monitor artwork for damage and report to Site Manager
- Direct people to exhibition signage or talk to viewers about the artwork stories (info provided).
- Provide info on closest public bathrooms, sheltered area, water, rest zone or closest restaurant/bar.
- Ensure no litter around the site
- Point of contact to notify site manager if people need medical assistance, security.
- Assist pack down with Site Manager and Art Handlers of sculptures in case of severe weather warning.

Quiet/Rest Zone

- Placing chairs
- Set up water cooler and cups
- Set up misting fan
- Greet people as they arrive
- Direct them to take a seat and rest and offer water, hand fans
- Provide basic medical assistance, if required. First aid experience is desirable
- Ensure area is kept as a quiet zone (to assist people with a disability who may be feeling overstimulated)

- Keep a log of how many people utilised the space
- Record any incidents and report to Site Manager
- Pack down space at the end of the night

Entranceway

- First greeting when people arrive to the exhibition
- Attendee counter
- Give a 5 minute Exhibition Talk (welcome, explain Wayfinders on the ground, volunteers if assistance required, public bathrooms, rest zones, program or audio available to follow story). A script will be provided.

Wayfinders

- Assist people in finding the walking/pram/wheelchair path
- Provide info on closest public bathrooms, sheltered area, water, rest zone or closest restaurant/bar.
- Ensure no litter is around the site

Volunteer Coordinator

- Main point of contact for the volunteers scheduled for the night
- Ensure volunteer room is clean before shift
- Ensure volunteer backpacks and uniform are clean, packed ready for use
- Sign in volunteers as they arrive for shift and sign out at end of shift
- Responsible for any scheduling issues on the night
- Deliver communications to the volunteers via radio
- Ensure volunteers have breaks and rotate stations

How many volunteers do you need?

27 volunteers per night for the duration of the exhibition. These volunteers will be positioned throughout the 2.5km exhibition loop.

What days are the shifts?

Daily from Monday-Sunday.

How many shifts per week do I have to do?

One per week to meet the requirements of the Tropical Light 200 Club. Whether it's two, six or 26 shifts, we would appreciate any time that you are able to dedicate to us.

Where do we check in?

Darwin Waterfront. We will have a dedicated volunteer space setup where you will check in each shift.

Do I have to commit to six months?

Ideally, we would like volunteers to commit to one shift for the entire length of the Bruce Munro: Tropical Light exhibition. However, we know that six months is a long time and that sometimes you might not be able to make a shift. That's why we've introduced a buddy system.

What is the buddy system?

If you feel you cannot make a commitment of 26 shifts, you can share your role with a buddy. A buddy could be one friend, a group of friends, or even a club.

Simply register and include your buddy's details on the form provided on the website

www.tropicallight.com.au

What if I don't have a buddy?

Don't worry. We will pair you up with another volunteer to share your shift.

What kind of roles can I expect as a volunteer?

Exhibition hosts, artwork minders and visitor engagement promoters.

Why should I become a volunteer?

If you sign up to become a volunteer for Bruce Munro: Tropical Light, CanTeen will receive vital funds to help families affected by cancer.

It's also a great opportunity to be involved in a great project that will see new visitors come to Darwin and to show them what a wonderful, unique place we live in, as well as opportunities to create great new experiences for locals and visitors to enjoy.

Will I receive training?

Yes, we have scheduled training nights that are essential to attend.

You can select either the 22 October or 23 October at 6:00pm- 8:00pm.

Training will consist of volunteer roles and responsibilities, access to script material on each sculpture, emergency procedures, St John Ambulance Q&A.

Will security be present?

Safety is our priority at NT Major Events Company. We will have security guards patrolling the 2.5km exhibition loop throughout the night and will endeavour to pair people together at each installation and provide access to communications via phone and radio.

How does volunteering help families deal with cancer?

Tropical Light 200 Club is working with the charity CanTeen. Each volunteer has a sponsor matched to them. This means Territory businesses and individuals can sponsor a Tropical Light volunteer and every shift worked will earn a \$100 donation for CanTeen, with the potential donation of \$2,600 per volunteer and a total \$520,000 across the program. Your volunteer service will help raise funds in continuing to support services for Northern Territory and South Australian families living with cancer.

What other benefits will I get as a volunteer?

Each member of the Tropical Light 200 Club receives an exclusive Tropical Light uniform. The uniform is a one-off designer print. Details to be released in an upcoming media event. We'll also provide three sponsored 'Thank You' luncheons, gifts and certificates, plus hearing personal stories from young people, parents, families, CanTeen CEO and staff.

I can't commit to time, but am willing to be a donor. How do I register to be a donor?

Your registration will be set up through an online portal with CanTeen. Click the register button for further details or contact CanTeen Fundraising Coordinator Sasha Ritson on 0411 323 733.

What percentage of my donation will go to CanTeen?

100%.

What benefits will I get as a donor?

1. Receive a 'Welcome Kit' from CanTeen and be kept up to date as to what your donation is helping to support.
2. Major donors (supporting 10 volunteers or more) receiving personal visits from CanTeen to their office to hear about what their donations mean.
3. Major donors (supporting 10 volunteers or more) will receive invitations to 'Thank You' luncheons.

4. Major donors (supporting 10 volunteers or more) will be invited to come and see how their contributions are making a difference at a supporter luncheon.
5. Acknowledgement on the Tropical Light website www.tropicallight.com.au
6. 100% tax deductible.

What does CanTeen do?

CanTeen is a charity that supports 12-25 year-olds across Australia with cancer in their world, whether it's their own diagnosis, a close family member's cancer, or the death of a loved one. They provide practical and emotional support across Australia tailored to the needs of young people and the chance to connect with others who are in the same boat. CanTeen also provides direct support to parents navigating the complexities of parenting through cancer – web, phone and in-person services are available. Visit <https://www.canteen.org.au/> to read more on their wonderful work.